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1 Abstract

2 A job ticket service allows clients to define databases, and to store data though the job ticket 3 service. The databases may be used to hold contact lists, addresses, and other personal data. The 4 databases may also be used to store any other generic data. The databases could then be used in conjunction with a variety of e-services provided by the processors. For example, an e-mail processor that provides e-mail services may be used in conjunction with a personal contact list to send e-mail messages, transfer electronic files, or to establish a chat room. The e-mail processor may access the contact list at predefined intervals to send e-mail messages to a select group of e-9 mail addressees. Furthermore, because the service center provides a single portal to processors that are coupled to the communications network, the client need not have any knowledge of the database structure, or the processing requirements of the processors.